

THE CITY OF WALTHAM
MASSACHUSETTS

PURCHASING DEPARTMENT

BANKING SERVICES CREDIT CARD AND DEPOSITORY

ADDENDUM NO. 2

June 22, 2015

CHANGES, CORRECTIONS AND CLARIFICATIONS

The attention of bidders submitting proposals for the above subject project is called to the following addendum to the specifications. The items set forth herein, whether of omission, addition, substitution or clarification are all to be included in and form a part of the proposal submitted.

THE NUMBER OF THIS ADDENDUM (NO. 2) MUST BE ENTERED IN APPENDIX B PARAGRAPH #2

ITEM 1: ANSWERS TO POSED QUESTIONS.

MERCHANT SERVICES

Q1 INTENTIONALLY LEFT BLANK.

A1. INTENTIONALLY LEFT BLANK. .

Q2. Does the pricing sheet outline monthly or yearly volumes?

A2. Yearly

Q3. How often is the city currently performing PCI assessments?

A3. The City does not perform this assessment. It is done by the present vendor. The frequency is Unknown.

Q4 Are the counter transactions referenced passing through the Govern software to the PayPal gateway?

A4. Yes

- a. If yes: What is the status of the Govern/PayPal EMV Chip card certification on this network?

Answer: Due to be completed by October of this year

DEPOSITORY SERVICES

Q5. Follow up to Q19. Are there multiple locations making daily deposits or is the one check & one cash deposit made by one location?

A5. Usually one location but It could be up to 3 locations

Q6. Could you please provide a make-up of the 851 annual banking center deposits? Are you considering other alternatives instead of going to the branch daily? Image Cash Letter, Remote deposit, etc?

A6. Some are cash and Checks, others are checks only

Q7. Are any of the 20 depository/repository accounts sub-accounts/escrow?

A7. Yes

End of Addendum 2