

THE CITY OF WALTHAM
MASSACHUSETTS
PURCHASING DEPARTMENT

Ambulance Services, 2020

ADDENDUM NO. 1

September 15th, 2020

CHANGES, CORRECTIONS AND CLARIFICATIONS

The attention of bidders submitting proposals for the above subject project is called to the following addendum to the specifications. The items set forth herein, whether of omission, addition, substitution or clarification are all to be included in and form a part of the proposal submitted.

THE NUMBER OF THIS ADDENDUM (NO. 1) MUST BE ACKNOWLEDGED IN YOUR COVER LETTER.

ITEM 1: ANSWERS TO POSED QUESTIONS

Q1. What is the current deployment model utilized in the City today?

A1. Currently the Dedicated Waltham Units are deployed out of one base on the border of Newton on High St. in Waltham and this leads to an issue with response time especially in the North side of Waltham.

Q2. What is the current Staffing Model utilized in the City of Waltham today?

A2. Currently Waltham is staffed with 4 PB units from 0700-2300 hours and that drops down to 3 PB Units from 2300-0700 hours. We have had various models over the past few years that included a BLS Unit that handled BLS Calls during the day volume as well.

Q3. Can the City provide the system transport volume by address, date and level of service for the most recent 24-month period available?

A3. I can edit out personal information and forward a copy of run data to those who request it, as long as this is permissible by you and the City of Waltham.

Q4. Can the City Provide the system payor mix for the most recent 24 Month Period available?

A4. This is information that I do not have.

Q5. What is the Total Responses and Total transports?**A5.**2019 Waltham CAD Medical Responses

| <i>MONTH</i> | <i>RESPONSES</i> | <i>TRANSPORTS</i> |
|------------------|------------------|-------------------|
| <i>January</i> | <i>615</i> | <i>440</i> |
| <i>February</i> | <i>605</i> | <i>457</i> |
| <i>March</i> | <i>698</i> | <i>509</i> |
| <i>April</i> | <i>674</i> | <i>476</i> |
| <i>May</i> | <i>677</i> | <i>472</i> |
| <i>June</i> | <i>667</i> | <i>501</i> |
| <i>July</i> | <i>731</i> | <i>528</i> |
| <i>August</i> | <i>758</i> | <i>531</i> |
| <i>September</i> | <i>731</i> | <i>534</i> |
| <i>October</i> | <i>663</i> | <i>480</i> |
| <i>November</i> | <i>633</i> | <i>440</i> |
| <i>December</i> | <i>648</i> | <i>450</i> |
| TOTALS | 8100 | 5818 |

**WALTHAM CAD RUN DATA –
MONTHLY RUN VOLUME**

| <i>DAY</i> | <i>2017 Total EMS Calls</i> | <i>2018 Total EMS Calls</i> | <i>2019 Total EMS Calls</i> |
|----------------------|---------------------------------|---------------------------------|---------------------------------|
| <i>January</i> | <i>744</i> | <i>779</i> | <i>615</i> |
| <i>February</i> | <i>703</i> | <i>649</i> | <i>605</i> |
| <i>March</i> | <i>686</i> | <i>660</i> | <i>698</i> |
| <i>April</i> | <i>767</i> | <i>654</i> | <i>674</i> |
| <i>May</i> | <i>648</i> | <i>739</i> | <i>677</i> |
| <i>June</i> | <i>716</i> | <i>665</i> | <i>667</i> |
| <i>July</i> | <i>714</i> | <i>684</i> | <i>731</i> |
| <i>August</i> | <i>753</i> | <i>703</i> | <i>758</i> |
| <i>September</i> | <i>756</i> | <i>718</i> | <i>731</i> |
| <i>October</i> | <i>773</i> | <i>689</i> | <i>663</i> |
| <i>November</i> | <i>742</i> | <i>683</i> | <i>633</i> |
| <i>December</i> | <i>720</i> | <i>692</i> | <i>648</i> |
| <u>TOTALS</u> | 8722 | 8315 | 8100 |

Q6. What is the Advanced Life Support transport volume?

A6. We do not track this information and would be best to get accurate info from current EMS Provider if possible.

Q7. What is the Basin Life Support transport volume?

A7. We do not track this information and would be best to get accurate info from current EMS Provider if possible.

Q8. What is the cancelled Response volume?

A8. We do not track this information and would be best to get accurate info from current EMS Provider if possible.

Q9. What is the refused of medical care volume?

A9. We do not track this information and would be best to get accurate info from current EMS Provider if possible. May be deducted from the Response data and the transport data that all other calls may be refusal of care.

Q10. What is the treated and transferred to another EMS unit volume?

A10. We do not track this information and would be best to get accurate info from current EMS Provider if possible.

End of Addendum 1