

We will be working in your neighborhood.

re: work order #1516107

February 29, 2024

HAGOP MINASSIAN OR CURRENT OCCUPANT
18 DOTY ST HSE
WALTHAM MA 02452-5749

Dear Resident/Business Owner,

Energy plays a critical role in our day-to-day lives and ensures the well-being of our community. That's why we are investing in infrastructure upgrades that will help us to provide safe and reliable natural gas to our customers for years to come.

We will be working in your neighborhood.

National Grid and **Feeney Brothers** will be performing infrastructure upgrades in the area of **18 to 224 Doty ST.; 3 to 17 Harmon RD.; 174 to 296 Temple RD.; 3 to 74 Augustus RD.; 149 to 188 Marguerite AVE.; 7 to 44 Addison RD.; 5 to 29 Elinor CIR.; 496 to 510 Forest ST.; 24 to 114 Hobbs RD., Waltham, MA.**

Date: On or about **March 4, 2024**

Completion time: Approximately **August 31, 2024**

Construction days and hours: 7:00 a.m. – 3:30 p.m. Monday thru Friday.

What you can expect during construction.

Typical natural gas main replacement and service construction includes:

- Marking out underground utilities within the project scope area (e.g., water, sewer, gas, electric, etc)
- Excavation of the street and laying of new gas main.
- Relaying National Grid customer's individual gas services and connecting that service to the new main
- Meters will need to be relocated to the outside of the home or business if currently inside.
- Temporary or permanent restoration of disturbed areas in accordance with the town ordinance.
- Visit ngrid.com/mainline to view a video about the gas main replacement process on YouTube.
- **Mains and services can be worked.**

Phase 5 is only for this job WALTHAM W.O.# 1516107

PHASE 5: Paving restoration crew will return in April/May of 2025 to perform final restorations of the natural gas main trenches that will consist of milled (5 feet wide) and paved and gas service trenches will be milled (2 feet wide) and paved.

We'll contact you when we are ready to connect your gas service to the new natural gas main.

A representative from National Grid or the contractor crew will reach out to the affected homes and businesses at least 24-48 hours in advance to scheduling the work. Every National Grid employee and contractor doing work for us are required to carry ID. For the crew to connect your gas service to the new main, they will need access to your home and appliances. Typical service line work will take one business day and during this time you will experience a temporary interruption of natural gas service. When the work is complete, a gas technician will be dispatched to turn on your gas meter relight your gas appliances. Visit ngrid.com/serviceline to view an example of this process.

We're here for you if you have any questions about the project. Please call us at **781-663-3120**.

Thank you in advance for your cooperation.

Sincerely,

Thomas Finneral
Director, MA Gas Construction

Smell Gas. Act Fast.

Leave immediately taking everyone with you, including pets. From a safe location call **1-800-233-5325** or **911**.