

Dear Riders,

We hope this email finds you well. As the warmer weather approaches, COVID restrictions ease, and vaccination distribution increases, we hope many of you will have the opportunity to travel on the MBTA once again. Despite the difficulties we all faced in 2020, the MBTA's work to improve accessibility continued forward. The Department of System-Wide Accessibility (SWA) at the MBTA is pleased to share the following updates and engagement opportunities.

Your Input Needed on New Accessibility Training for Subway Staff

We're updating accessibility training for MBTA subway employees. As we begin this process, we want to hear from you! Please take a few minutes to provide feedback on your experience with accessibility on the MBTA subway—the Red, Orange, Blue, Green, and Mattapan lines.