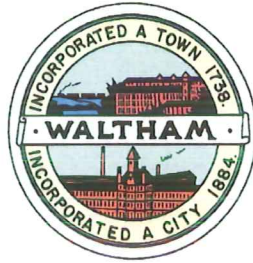


CITY OF WALTHAM  
APPLICATION FOR ABATEMENT  
UTILITY BILLING



**REQUEST FOR ABATEMENT**

NAME \_\_\_\_\_ ACCOUNT # \_\_\_\_\_

ADDRESS \_\_\_\_\_ PHONE # \_\_\_\_\_

\_\_\_\_\_ EMAIL \_\_\_\_\_

ADDRESS FOR WHICH APPLICATION IS FILED \_\_\_\_\_

REASON(S) FOR ABATEMENT REQUEST (Please attach any supporting documentation)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

SIGNATURE OF APPLICANT \_\_\_\_\_

DATE OF APPLICATION \_\_\_\_\_ DATE RECEIVED (Office Use Only) \_\_\_\_\_

APPLICATION WILL BE REVIEWED AND APPLICANT WILL BE NOTIFIED IF AN ABATEMENT WILL BE ISSUED WITHIN 30 DAYS OF RECEIPT OF APPLICATION.

**PLEASE PRINT FORM, COMPLETE AND MAIL TO:**  
CITY OF WALTHAM – WATER BILLING DEPARTMENT  
163 LEXINGTON STREET, WALTHAM MA 02452  
OR **FAX** TO THE WATER BILLING OFFICE AT (781) 314-3535  
MAIN WATER BILLING OFFICE PHONE (781) 314-3810

**WATER-SEWER-DRAIN DIVISION POLICY:**

IT IS THE POLICY OF THE WATER-SEWER-DRAIN DIVISION THAT ALL WATER THAT PASSES THROUGH A METER WILL BE CHARGED FOR WHETHER USED OR WASTED, WITH THE EXCEPTION OF WATER PASSING THROUGH A NON-SEWER USE METER, PER THE REGULATIONS FOR METERING OF NON-SEWER USE WATER. ABATEMENTS ARE NOT ALLOWED FOR FAULTY PLUMBING, WATER CLOSET LEAKS, FAULTY CHECK VALVES SUCH AS ON AIR CONDITIONING UNITS, COOLING TOWERS, ICE MACHINES, ETC., WILLFUL WASTE OF TENANTS, UNEXPLAINED HIGH WATER USE OR OTHER SIMILAR TYPE INSTANCES. CONSIDERATION FOR ABATEMENTS OF THE SEWER PORTION OF THE BILL MAY BE GIVEN TO OCCURANCES SUCH AS CERTIFIED HOT WATER TANK RUPTURES, OR BURST PIPES. IN THESE CASES, DOCUMENTATION IS REQUIRED VERIFYING THAT THE WATER DID NOT ENTER THE SEWER SYSTEM.